From: Rosemary Baldonado - ENVX
To: Bernadette Munoz - AQDX

Cc: <u>Denise Perez - AQDX; Shannon Klimek - AQDX; Bryan Mandalfino - AQDX</u>

Subject: RE: Complaint referral request

Date: Friday, September 11, 2015 7:51:32 AM

Attachments: <u>image025.png</u>

image026.pnq image027.png image028.jpg image029.jpg image030.png image031.png image032.png image033.png image034.png image035.png image036.png image037.png image038.jpg image006.jpg image007.png image008.png image009.png image010.png

You're very welcome.

Rosemary Baldonado

Data Center Staff Supervisor | Administrative Services Division

Maricopa County Environmental Services department 1001 N. Central Avenue., Suite # 695, Phoenix 85004 Desk: 602.506-5128 Fax: 602.506-6789 cell: 602 359-5046

rbaldona@mail.maricopa.gov | esd.maricopa.gov



cid:image001.png@01CD05EC.E67B3F70



From: Bernadette Munoz - AQDX

Sent: Friday, September 11, 2015 7:40 AM

To: Rosemary Baldonado - ENVX

Cc: Denise Perez - AQDX; Shannon Klimek - AQDX; Bryan Mandalfino - AQDX

Subject: RE: Complaint referral request

Hi Rosie,

As always, thanks for your help.

The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.

How are we doing? Send us your feedback.

Bernadette Munoz

Administrative Assistant Specialized
Maricopa County Air Quality Department
1001 N. Central Avenue, #125 | Phoenix, AZ 85004
Located at the Central Ave. & Roosevelt METRO stop
Desk 602.372.0698 | CleanAirMakeMore.com



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Please consider the environment before printing this e-mail.

From: Rosemary Baldonado - ENVX

Sent: Friday, September 11, 2015 7:12 AM

To: Bernadette Munoz - AQDX

Cc: Denise Perez - AQDX; Shannon Klimek - AQDX; Bryan Mandalfino - AQDX

Subject: RE: Complaint referral request

Good morning Bernie. I am copying the others that were initially involved in the email chain. We received a complaint from this customer on 9/3/15 and that case number is cc-15-18429. The complaint was assigned to our Drinking Water program. When the customer called, he stated the source was from the Hickman's Egg Ranch, not too sure if he mentioned this to you or not, but here you go.

Have a blessed day guys.

Rosemary Baldonado

Data Center Staff Supervisor | Administrative Services Division

Maricopa County Environmental Services department 1001 N. Central Avenue., Suite # 695, Phoenix 85004 Desk: 602.506-5128 Fax: 602.506-6789 cell: 602 359-5046

rbaldona@mail.maricopa.gov | esd.maricopa.gov

cid:image001.png@01CD05EC.E67B3F70



From: Bernadette Munoz - AQDX

Sent: Friday, September 11, 2015 6:28 AM

To: WebMail

Subject: FW: Complaint referral request

Good Morning Rosie,

Can you send me a complaint number. Thanks. Have a good day.

The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.

How are we doing? Send us your feedback.

Bernadette Munoz

Administrative Assistant Specialized Maricopa County Air Quality Department 1001 N. Central Avenue, #125 | Phoenix, AZ 85004 Located at the Central Ave. & Roosevelt METRO stop Desk 602.372.0698 | CleanAirMakeMore.com









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Please consider the environment before printing this e-mail.

From: Shannon Klimek - AQDX

Sent: Friday, September 11, 2015 6:26 AM

To: Bernadette Munoz - AQDX

Cc: Bryan Mandalfino - AQDX; Denise Perez - AQDX

Subject: RE: Complaint referral request

Bernadette,

Thank you for helping with this.

Shannon

602.527.6288

From: Shannon Klimek - AQDX

Sent: Tuesday, September 08, 2015 10:40 AM

To: Denise Perez - AQDX

Cc: Bryan Mandalfino - AQDX (BryanMandalfino@mail.maricopa.gov)

Subject: Complaint referral request

Denise,

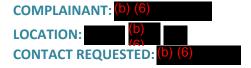
In response to MCAQD Complaint 260802, the Complainant requested I submit a related complaint to Environmental Services Dept. Complainant stated prior complaint to Environmental Services did not result in a return call.

Complaint details are regarding the Complainant's own residence's well water. CC stated tested well water in 2009 in which results were slightly over the allowable animal feces. CC states due to the additional Hickman's facility in Tonopah, CC fears the well water may be adversely affected.

CC requested a complaint be submitted to Environmental Services and contact be made with him.

I attempted but failed to submit a complaint to Environmental Services Dept, and would be grateful If you could help me.

I would be grateful for you to report to me the Complaint Number obtained from Environmental Services.



The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.

How are we doing? Send us your feedback.

Sincerely,

Shannon Klimek

Air Quality Inspector, Badge #92

Maricopa County Air Quality Department 1001 N. Central Avenue, #125 | Phoenix, AZ 85004 Located at the Central Ave. & Roosevelt METRO stop Cell 602.527.6288 | CleanAirMakeMore.com





